

## Quality Management System Policy Statement

The management of S.C. EVOBITS INFORMATION TECHNOLOGY S.R.L pays special attention to the implementation of the policy created to ensure the quality of the products and the services that are being offered. Because through our presence on the market we want an upward evolution, our policy in the field of quality is:

*CUSTOMER SATISFACTION THROUGH THE QUALITY OF OUR PRODUCTS AND SERVICES!*

In order to efficiently achieve the objectives, the management of EVOBITS INFORMATION TECHNOLOGY has adopted a proactive management style through which it analyzes and implements actions that mitigate the risks. The company's management determines the risks for the conformity of the products / services and the customer satisfaction. The proactive approach to risks involves reducing the need for further corrective action.

Thus, the quality policy for S.C. EVOBITS INFORMATION TECHNOLOGY S.R.L is expressed as follows:

The quality is for S.C. EVOBITS INFORMATION TECHNOLOGY S.R.L one of the important principles in business, it means the creation of products and the provision of services specific to the field of activity, products and services that through their professionalism and correctness fully satisfy the explicit and implicit requirements of the clients.

The general objective of S.C. EVOBITS INFORMATION TECHNOLOGY S.R.L is gaining and maintaining an exceptional reputation in the following field:

**" Server hosting: fully managed server rental or colocation services in various locations; Data processing, web page administration and related activities; Management and operation of data centers; IT Consulting; Large scale Datacenters: complete facility buildout and equipment purchase for multi MegaWatt orders."**

All employees will meet the needs and expectations of customers and suppliers, by introducing and maintaining a high level of quality in all activities.

Improving the quality of our products and the services we offer is the responsibility of our entire team.

S.C. EVOBITS INFORMATION TECHNOLOGY S.R.L. has the following strategic objectives:

- Ensuring and continuous improvement of the quality of the products and services provided by our company;
- The quality and reliability in the partnership guarantee the preservation of the current market share as well as its expansion;
- Building and excellent brand supported by professionalism and efficiency;
- Approaching customer relations in an advantageous way for all parties involved;
- Increasing the efficiency of company's activities and internal organization;
- The quality of our products and services must not be a random result, but one obtained with perseverance, patience, allocation of important material and human resources - and a lot of professional competence;
- Satisfying clients' requirements in real time, achieving a high degree of satisfaction;
- Training the staff in order to improve their professional knowledge;
- Knowledge of the quality management system documents, acquisition and application of regulations by all employees, according to the standard 9001: 2015 standard;
- development of prevention and control activities to protect the allocated resources against losses due to waste, abuse, errors or fraud;
- improving the communication between employees in order to ensure the operative circulation of information, without distortions, so that they can be used efficiently in the activity of prevention and internal control;
- ensuring the long-term functioning of the company;
- ensuring good working conditions, motivating and appealing for the employees;

To fulfill these objectives, the employees of S.C. EVOBITS INFORMATION TECHNOLOGY S.R.L must be fully aware of its personal responsibility for the quality of the products made and the services provided. In order to ensure the continuity of operation and improvement of the Quality Management System throughout the company and in all its activities, all employees have the obligation to adopt and apply without any derogation the provisions of the QMS documents and to respect our business principle - which places the CLIENT in the center of attention of all the company's activities.

We are open to any suggestions for improving the Quality Management System. As a manager, I express my commitment to ensuring material, human, time and personal involvement in order to develop, maintain and continuously improve the effectiveness of the QMS and to follow the requirements by increasing the quality of products / services and customer satisfaction.

With the authority of the manager and as responsible for the quality of the products made and the services provided - **I appoint as responsible for the quality management system Mr. Dragoș-Cristian RADULESCU** and I delegate the authority and responsibilities for the coordination, maintenance and the continuous improvement of the Quality Management System with the authority of the manager and as responsible for the quality of the products made and the services provided.

CEO,  
*Dragoș-Cristian Rădulescu*

April 07 2021

Cluj-Napoca