

Quality Management System Policy Statement

WE ARE COMMITTED TO ACHIEVE CUSTOMER SATISFACTION THROUGH THE QUALITY OF OUR PRODUCTS AND SERVICES IN THE FIELDS OF SERVER HOSTING AND IT CONSULTING!

Our management and our employees are dedicated to ensure operational excellence and continuous improvement of our processes to increase the value for all stakeholders associated with our business.

For our customers, we strive for 100% satisfaction through positive relationship building, accurate identification of their needs, strong quality and delivery performance, service availability, and great customer service.

Our employees are committed to understand, meet and exceed our customers' expectations by performing the correct tasks – error free, on time, every time. We ensure this by creating a safe, harmonious and constructive work environment as well as providing each employee the opportunity for personal growth.

Our suppliers are carefully selected and their performance and quality are regularly reviewed to ensure a positive impact on our products and services and a flourishing continuous business relationship.

We strive for sustainable economical success and profitable growth. Meeting all applicable regulatory requirements, delivering excellent quality products and services and thus maintaining great relationships with our customers, establishes our shareholders' trust in us to successfully manage the business.

General Manager,

Dragoș-Cristian Rădulescu

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Cluj-Napoca